













Mission

Jewish Family & Children's Service (JFCS) is a nonprofit, non-sectarian organization that strengthens the community by providing quality behavioral health and social services to children, families and adults of all ages, in accordance with a Jewish value system that cares for all humanity.

Vision

At JFCS, we hope for a future where families are strong, where our elders are cared for and where children are safe. Our dedication to our mission is strengthened by our commitment to our core Jewish values that honor community and the continuity of the generations.

Jewish Values GUIDING OUR MISSION

KEHILA – Building community

TZEDAKAH – To do what is right and just

TIKKUN OLAM - Repairing the world

GEMILUT CHASADIM - Acts of kindness

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> JFCS touched the lives of 47,583 individuals through our behavioral health and social services agency-wide. 70 percent of those we served in fiscal year 2017 were children and teens.

^{*}As of September 30, 2017

A MESSAGE FROM JFCS LEADERSHIP



Lorrie Henderson *President and CEO*



Paul E. Stander Governance Board Chair

Fiscal year 2017 marked a year of expansion for Jewish Family & Children's Service (JFCS). Our agency and Sojourner Center – one of Arizona's largest and longest-running domestic violence shelters – reached a definitive agreement in which Sojourner Center is operating as a subsidiary organization of JFCS, maintaining its own 501(c)(3) status. This combination has already increased efficiencies and effectiveness for survivors of domestic violence as well as both agencies, and it has positioned JFCS as a leading domestic violence services provider in Arizona.

This move has also cemented Sojourner Center's extraordinary legacy of providing safety, hope and healing to victims of domestic violence for many years to come, and it represents a valued extension of services that complement our Shelter Without Walls program. JFCS is committed to ensuring the continued, long-term impact of Sojourner Center on the thousands of community members it serves annually.

Last year, we touched the lives of 47,583 children, teens and adults facing mental illness, family trauma, substance abuse, challenging financial circumstances in addition to other serious behavioral, physical and social obstacles. Our outcomes indicate that we are making a difference in our clients' lives: 100 percent of Shelter Without Walls domestic violence survivors report they have a comprehensive safety plan in place. Additionally, 100 percent of participants in our Real World Job Development program, which equips foster teens with job skills and internships, are in school or moving toward work readiness. And 98 percent of clients in our Older Adult program have remained living independently.

These outcomes would not be possible without our exceptional employees – we employed approximately 700 individuals in fiscal year 2017 to support our growing Behavioral Health division and our new relationship with Sojourner Center. Their passion and dedication are second to none and allow us to serve our community's most vulnerable populations.

We also owe a debt of gratitude to our rapidly expanding volunteer base, which includes more than 130 individual volunteers and 300 group volunteers, who enhance the services we provide in a multitude of areas. From teaching life skills to teens who are aging out of foster care to welcoming patients at the Michael R. Zent Healthcare Center to coordinating food drives for our Just 3 Things pantry, volunteers are integral to our operations.

This year and always, we give thanks to those who have joined our efforts to do whatever it takes to heal the lives of those in need.

Healing Lives. Whatever It Takes.

2017 JFCS HIGHLIGHTS

Creating Peaceful **Families Serves** 9,500 Youth

JFCS' Creating Peaceful Families program experienced a 16 percent increase in the number of youth served in 2017, touching 9,500 students. Creating Peaceful Families is a school- and community-based prevention program focused on positive family dynamics, character building and healthy life decisions. The program addresses critical issues (i.e. divorce, family conflict, child abuse, neglect, family violence, bullying and substance abuse) while helping youth gain the skills necessary to find effective solutions to problems; strengthen their support systems; and learn language and strategies to identify and communicate difficult issues before they escalate into crises. **Prevention Specialists facilitate** workshops, psycho-education groups and family engagement activities focused on finding healthy solutions to problems.



Creative Aging Program Grows, Secures Additional Funding



In early 2017, JFCS launched a successful Creative Aging pilot project, funded with the generous support of Barbara and Barry Zemel and a grant from the Arizona Commission on the Arts, that served 84 individuals ranging in age from 63 to 94. JFCS was able to secure additional funding for a fall 2017 expansion. The Creative Aging project includes participatory classes for older adults that emphasize various arts disciplines. The goal is to promote social engagement and increase the quality of life of the seniors who participate.

Some of the classes offered include Readers Theater (performing plays while holding the script), Storytelling (learning about creative writing and sharing stories), and Dance and Voice (with a focus on individual performances as well as group singing) in partnership with venues located in Phoenix, Scottsdale and Sun City. Research by the National Institute on Aging and the National Endowment for the Arts demonstrates that participating in creative arts as one grows older helps improve aging-related health conditions, including cognitive decline and dementia.

Employment Opportunities at JFCS Provide Competitive Compensation, Benefits

JFCS considers its employees to be its most valuable asset. JFCS employs approximately 700 individuals located across the Valley serving in numerous areas with a concentration in behavioral health careers. As a nonprofit, the organization connects its employees with several noteworthy programs, including the Public Service Loan Forgiveness program that encourages employees to enter and continue working full-time in public service occupations, and the National Health Service Corps Loan Repayment program that assists medical, nursing, dental and behavioral health clinicians. In addition to these opportunities, JFCS offers career development and mobility, as well as competitive compensation all within a competent, caring and compassionate workplace.

JFCS Michael R. Zent Healthcare Center Launches Family Center of Excellence, Installs Urban Garden

The JFCS Michael R. Zent Healthcare Center (MRZ) is an integrated medical and behavioral health center located in the underserved Maryvale neighborhood of Phoenix that provides a more holistic approach to healthcare. On September 1, 2017, the JFCS MRZ Healthcare Center was recognized as a Family Center of Excellence, which represents a partnership with the Maricopa Integrated Health System to strengthen the Maryvale community by providing integrated care services, resources and support. The goal of the Center is to enhance resiliency, safety and promote permanence for children and families involved with the Arizona Department of Child Safety (DCS). The



Center offers an integrated healthcare program where clients are treated by a collaborative team of therapists, clinicians, medical doctors, psychiatrists, nurse practitioners and other healthcare professionals. The coordinated care efforts of this multidisciplinary team means that every aspect of a patient's wellbeing is serviced in one convenient location.

Additionally, the JFCS MRZ Healthcare Center also created and constructed an urban garden that was completed in June 2017. Several staff members and volunteers have taken responsibility for the ongoing growth and care of this community garden. The Center also hosts a Fresh Express Mobile Truck twice a month that allows members of the community to purchase additional fresh produce.

JFCS Expands Domestic Violence Services, Adds Sojourner Center

For more than 15 years, JFCS has been providing victims of domestic violence with critical safety planning, resources, support and case management for those who reside outside of a shelter setting as part of Shelter Without Walls. This year, JFCS and Sojourner Center – one of Arizona's largest and longest-running domestic violence shelters – announced a definitive agreement in which Sojourner Center operates as a subsidiary organization of JFCS. Sojourner Center is maintaining its name, brand and 501(c)3 status; however, the two organizations share significant synergies in their missions and programs and an alignment in organizational cultures. JFCS' existing work in domestic violence programs, history of operational excellence, and robust fundraising capabilities is enabling Sojourner Center to improve the long-term financial health of the organization. JFCS and Sojourner Center boast a combined 120-year history of providing services to Arizonans in need.

2017 PROGRAM IMPACT & TESTIMONIALS

SHELTER WITHOUT WALLS

Married life wasn't anything like I expected it to be. I was referred to Shelter Without Walls after my relationship with my husband became abusive. We had been high school sweethearts, but after we were married, I experienced severe physical and psychological abuse. At first, I blamed myself, thinking I was not good enough and must be doing something wrong. When our son was born, my husband became agitated and punched me in the face in the hospital right after the delivery. The Arizona Department of Child Safety (DCS) was called and removed my son from our care and opened an active case, which was devastating. I eventually forgave him and became pregnant with our second child, which DCS also took away since the abuse case was still open.

After participating in domestic violence education provided by Shelter Without Walls, I finally understand that what I experienced was not OK and that I needed to stop making excuses for my husband. I filed for divorce and my husband is now in prison for assaulting a police officer. I was able to obtain a full-time job and, after a lot of hard work, regain custody of my children. I am so grateful to JFCS for the assistance they provided me to get my life back on track.

-Shannon*, Shelter Without Walls participant



My mother has always found comfort in visits from a hospital chaplain because she is chronically ill. I was visiting her bedside recently when Rabbi Robert Kravitz, the JFCS Hospital Chaplaincy Coordinator, stopped by. I couldn't believe it was the same rabbi who had married my husband and I more than 18 years ago. We were able to catch up and exchange stories and highlights of the past two decades. My mom's spirits were lifted tremendously by the visit. Rabbi Kravitz provides hope and healing to those in need, and my family is forever grateful for his dedication to the sick and ailing.

-Iris and Amy*, Hospital Chaplaincy program

47,583

lives were touched through our behavioral health and social services agency-wide

100%

of Shelter Without **Walls domestic** violence survivors reported having a safety plan they understood and were comfortable with

100%

of foster care teens in Real World Job **Development** reported being in school or moving toward work readiness

of seniors who received in-home care services maintained independent living status

NURTURING PARENTING

Our family was referred to participate in JFCS Homebased Services as part of a court order. It was the last thing we wanted to do. Our lives were crazy – our 4-year-old son wasn't talking like he should be, I suffered from untreated postpartum depression after the birth of my daughter, and I was selfmedicating with marijuana. I grew up in a very dysfunctional family and had no idea how to do anything different than what I experienced in my childhood. My father was rarely around and my mother abused drugs.

> JFCS' Nurturing Parenting program helped us make changes in the way we parent, which changed our children's behavior for the better. Together, we are determined to break the cycle of dysfunction. JFCS also helped us get a behavioral health referral for my son to help with his speech delay. What we thought was going to be a terrible experience turned into life-changing education for us.

> > -Maria and Pablo*, Homebased Services clients



TRANSITION TO ADULTHOOD

A few bad decisions to use drugs changed my life forever. When my parents couldn't help because they had their own demons to battle, I was removed from my family and placed into a group home by DCS (Arizona Department of Child Safety). I was referred to JFCS'Transition to Adulthood program. My Transition Facilitator at JFCS helped me focus on what was really important – remaining sober from drugs, graduating high school and finding independent housing. I've been a part of Transition to Adulthood for three years now and I've accomplished those three things. I recently had a baby girl, but I now know I can care for her and provide her the home she deserves.

-Latisha*, Transition to Adulthood client

*Names and images changed to protect client privacy.

95% of students and teachers who participated in **Behavioral Health Prevention training** reported a decrease in behavioral incidents

85% of all JFCS funding goes directly to support client programs and services

1/2 of all foster care youth referred to the **Maricopa County** behavioral health system are assessed and treated at JFCS

70% of our clients are children and teens

2017 JFCS COMMUNITY IMPACT

47,583 **LIVES TOUCHED**



97%

WERE AT OR BELOW THE POVERTY LEVEL



2,428 LIVES

were touched by Shelter Without Walls, which serves survivors of domestic violence



9,290 **JEWISH**

clients received care or assistance



4,680

INDIVIDUALS & FAMILIES

received **Hospital Chaplaincy services**



More than **500 CHILDREN** AND ADULTS

in need received Christmas or Hanukkah gifts



3,810 **INDIVIDUALS**

received Behavioral Health case management services



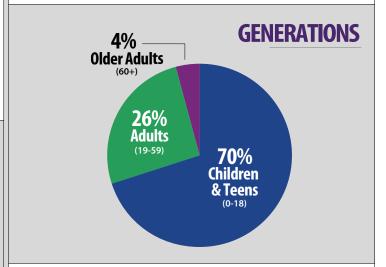
3,794 **VOLUNTEER SERVICE HOURS**

were completed and valued at more than \$90,000



Asian, Native Hawaiian or Pacific Islander

American Indian or Alaska Native



CORE PROGRAMS

44% Behavioral Health

36% Child & Family Solutions

Jewish Community Services 18%

Older Adults

Reflect the percentages served by program

FY 2017 JFCS FINANCIAL STATEMENT

STATEMENT OF FINANCIAL POSITION

Δ	c	ce	١t	c

Total Assets	\$28,723,458
Long-Term Assets	11,880,663
Current Assets	\$16,842,795

Liabilities

Current Liabilities	\$5,535,993
Long-Term Liabilities	5,379,445
Total Liabilities	\$10,915,438

Net Assets

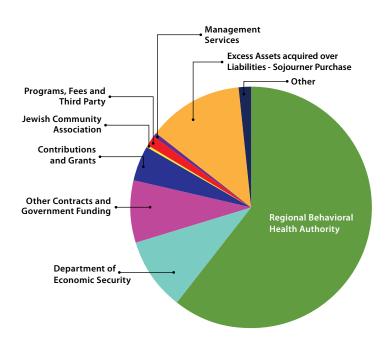
Unrestricted Assets	\$16,473,644
Temporarily Restricted	1,334,376
Total Net Assets	\$17.808.020

TOTAL LIABILITIES AND NET ASSETS \$28,723,458

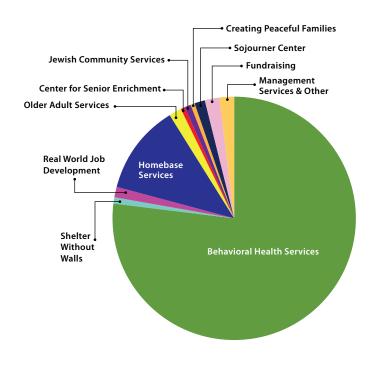
STATEMENT OF ACTIVITIES

Support & Revenue		%
Regional Behavioral Health Authority	\$32,359,452	60.65
Department of Economic Security	5,151,812	9.66
Other Contracts and Government Funding		8.38
Contributions and Grants	-	6.36 4.67
	2,490,327	
Jewish Community Association	275,600	0.52
Program Fees & Third Party	720,614	1.35
Management Services	246,824	0.46
Excess Assets acquired over Liabilities -		
Sojourner Purchase	6,843,770	12.83
Other	796,348	1.49
Total Support & Revenue	\$53,355,734	100.00
Fundamental by Dungues and Afflicates		0/
Expense by Program and Affiliates	¢25 504 100	% 76.01
Behavioral Health Services	\$35,594,100	76.91
Shelter Without Walls	442,243	0.96
Real World Job Development	597,950	1.29
Homebase Services	5,500,086	11.88
Older Adults Services	812,001	1.75
Center for Senior Enrichment	219,818	0.47
Jewish Community Services	394,029	0.85
Creating Peaceful Families	291,412	0.63
Sojourner Center	557,046	1.20
Fundraising	836,079	1.81
Management Services & Other	1,036,202	2.24
Total Expense by Program	\$46,280,966	100.00
	Å7.270.27F	
Unrestricted	\$7,378,375	
Temporarily Restricted	(303,607)	
Total Change in Net Assets	\$7,074,768	
Expense Summary		%
Program Services	\$39,452,048	85.24
Administration	5,992,839	12.95
Fundraising	836,079	1.81
Total Expense	\$46,280,966	100.00
Iotal Expense	7 7 0,200,900	100.00

SUPPORT AND REVENUE



EXPENSE BY PROGRAM AND AFFILIATES





Enid and Michael Seiden; Tracy and Larry Lytle; Jen and Jeff Kirschner; Linda Scott, Mary Jo Whitfield, Robert Meza, Carrie Borgen and Mike Snitz at the Family Friends of Distinction event



Susan and Dr. Paul Stander at the Brighter Tomorrow Luncheon



Rabbi John Linder at the Brighter Tomorrow Luncheon



Lynn Kahn, Marilyn Gerber and Priscilla Cohen at the Brighter Tomorrow Luncheon



Terri Jonas and Jayne Plotkin at It's a Wrap



Sarae Steremberg and Rivy Block at It's a Wrap



Cynthia Siegle and Judi Saperstein at It's a Wrap



Christine Leva, Diane Silver, Ruth Landau, and Judy Engelman at It's a Wrap





Gail Baer, and Jane and Bruce Myers; Sandy and Beth Hoffman, Judy and Allen Silberman; Melissa Medvin and Jeff Flancer at the Family Friends of Distinction event



Nancy Campo, Mark Robert Gordon and Judy Ackerman at the Brighter Tomorrow Luncheon



Marilyn Urdang and Jamie Sunenshine at the Brighter Tomorrow Luncheon



Jody Goldman and Carol Seidberg at the Volunteer Appreciation Breakfast





We thank and recognize our most generous group of donors, our Family Friends of Distinction, who have made significant contributions to JFCS.

Lifetime Membership is extended to individuals, corporations, or foundations whose generosity over time reaches or exceeds \$25,000, while Annual Membership is extended to those who make cash gifts of \$1,000 or more annually.

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As of April 12, 2018

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(\$500,000 +)

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Jewish Federation of Greater Phoenix

Lubin-Lorsch Family

Molly Blank Fund of The Arthur M. Blank

Family Foundation

Valley of the Sun United Way Virginia G. Piper Charitable Trust

Family Visionary

(\$250,000 +)

APS

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Program

Jerry Hirsch

Kemper and Ethel Marley Foundation Nina Mason Pulliam Charitable Trust

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(\$100,000 +)

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(\$50,000 +)

Anonymous (3)

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(\$250,000 +)

Kemper and Ethel Marley Foundation

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(\$100,000 +)

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(\$50,000 +)

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Program, Inc.

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LEGACY SOCIETY MEMBERS

The JFCS Legacy Society is comprised of donors who have confirmed us as a beneficiary in their estate plans by listing JFCS in their will, trust, life insurance or retirement plan.

Gifts and commitments through

September 30, 2017 Judy Ackerman Sue and David Adatto Phil Adelman Anonymous (10) Leo and Lore Baer** Gail and Michael Baer

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Barbara and Barry Zemel Michael R. Zent**

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* Of Blessed Memory

** Gift Realized



"My husband comes from a family of nine children and the older siblings have always been available to help the younger ones when needed. Sometimes people just need some help to get back on their feet, as is the case with victims of domestic violence. We hope our gift to JFCS provides comfort to the women and children who are victims of abuse and need safe shelter and vital services in order to leave their abusers."

> -Susan and Nestor Guzman, IECS donors





"We recognize the unique programs that JFCS delivers to our community and are thankful for its leadership and expertise in filling these needs. Whether it is seniors or those that need emergency help, we are proud to partner with JFCS and to fund and support its work"

-Mark Feldman and David Weiner, co-chairs, Jewish Federation of Greater Phoenix

"JFCS specialists with Creating Peaceful Families are dedicated to supporting the social and emotional needs of students in our school district. Their talented team teaches positive coping strategies that enhance the educational experience and give students the skills needed to be successful in the classroom."

-Shannon Cronn, NCSP, Clinical Services Coordinator, Scottsdale Unified School District

"When I was hospitalized for the high-risk birth of my firstborn child, Rabbi Kravitz provided spiritual comfort and support and took time to recite the Mother's Prayer with me. By the end, I had tears running down my face and we said 'Shehechiyanu' (a blessing to mark special occasions) together. It was a special moment for my family, and we are grateful."

-Hospital Chaplaincy participant

"Arizona Community Foundation supports the affiliation between Sojourner Center and JFCS because it brings together two organizations with fundamental strengths in addressing the issue of domestic violence services in the community. Sojourner Center provides the vital shelter services needed within the community while JFCS focuses on financial and operational plans to support long-term viability, in addition to continuing its focus on the Shelter Without Walls program."

-Jacky Alling, Chief Philanthropy Officer, Arizona Community Foundation

"We want to get seniors to use their brains in new and innovative ways. I've had participants tell me that they've never performed before, but that they are excited to try something new."

-Janet Rees, JFCS Creative Aging Coordinator



"JFCS is a jewel in our community and we are privileged to be donors and make a difference."

-Barbara and Barry Zemel, JFCS Legacy Society members



JFCS ADMINISTRATION OFFICES

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